

Service Manual

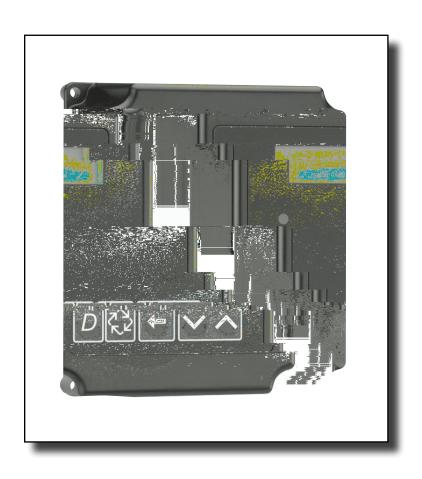




Table of Contents

Job Specification Sheet

Timer Operation

Timer Display Features

Timer Display - Screen Examples

Network/Communication Cables & Connections

Master Programming Mode Flow Chart

Master Programming Guide

User Mode Programming Flow Chart

Diagnostic Mode Flow Chart

Diagnostic Programming Guide

2750/2850/2900 Upper & 2900 Lower Powerhead Assy

3150/3900 Upper & 3900 Lower Drive Powerhead Assy

2750/2850/3150 Input & Output Wiring

2900/3900 Input & Output Wiring

Troubleshooting



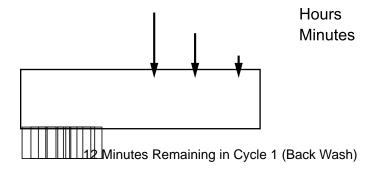
- The information, specifications and illustrations in this manual are based on the latest information available at the time of
- printing. The manufacturer reserves the right to make changes at any time without notice.

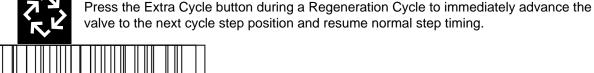
 This manual is intended as a guide for service of the valve only. System installation requires information from a number of suppliers not known at the time of manufacture. This product should be installed by a plumbing professional.
- This unit is designed to be installed on potable water systems only.
- This product must be installed in compliance with all state and municipal plumbing and electrical codes. Permits may be required at the time of installation.
- If daytime operating pressure exceeds 80 psi, nighttime pressures may exceed pressure limits. A pressure reducing valve must be installed.
- Do not install the unit where temperatures may drop below 32°F (0°C) or above 110°F (43°C).
- Do not place the unit in direct sunlight. Black units will absorb radiant heat increasing internal temperatures.
- Do not strike the valve or any of the components.
- Warranty of this product extends to manufacturing defects. Misapplication of this product may result in failure to properly condition water, or damage to product.
- A prefiter should be used on installations in which free solids are present.
- In some applications local municipalities treat water with Chloramines. High Chloramine levels may damage valve components.
- Correct and constant voltage must be supplied to the control valve to maintain proper function.

Feed Water Hardness:	Grains per Gallon or Degrees
Regeneration Time:	Delayed AM/PM or Immediate
Regeneration Day Override:	Off or Every Days
Time of Day:	
Regenerant Flow:	Downfow / Upfow Brine Draw First / Upfow Brine Fill First
Valve Address:	#1 / #2 / #3 / #4
Display Format:	US Gallons or Liters
Unit Capacity:	Grains or grams CaCO
Capacity Safety Factor:	Zero or %
Feed Water Hardness:	Grains or milligrams CaCO /L
Feed Water Hardness: System Size:	Grains or milligrams CaCO /L 1 Valve / 2 Valves / 3 Valves / 4 Valves
System Size:	1 Valve / 2 Valves / 3 Valves / 4 Valves
System Size: Regeneration Cycle Step #1:	1 Valve / 2 Valves / 3 Valves / 4 Valves
System Size: Regeneration Cycle Step #1: Regeneration Cycle Step #2:	1 Valve / 2 Valves / 3 Valves / 4 Valves:::::
System Size: Regeneration Cycle Step #1: Regeneration Cycle Step #2: Regeneration Cycle Step #3:	1 Valve / 2 Valves / 3 Valves / 4 Valves:::::::::
System Size: Regeneration Cycle Step #1: Regeneration Cycle Step #2: Regeneration Cycle Step #3: Regeneration Cycle Step #4:	1 Valve / 2 Valves / 3 Valves / 4 Valves::::::::::
System Size: Regeneration Cycle Step #1: Regeneration Cycle Step #2: Regeneration Cycle Step #3: Regeneration Cycle Step #4: Regeneration Cycle Step #5:	1 Valve / 2 Valves / 3 Valves / 4 Valves::::::::::
System Size: Regeneration Cycle Step #1: Regeneration Cycle Step #2: Regeneration Cycle Step #3: Regeneration Cycle Step #4: Regeneration Cycle Step #5:	1 Valve / 2 Valves / 3 Valves / 4 Valves:
System Size: Regeneration Cycle Step #1: Regeneration Cycle Step #2: Regeneration Cycle Step #3: Regeneration Cycle Step #4: Regeneration Cycle Step #5: Timed Auxiliary Relay Output Win	1 Valve / 2 Valves / 3 Valves / 4 Valves :::::::: ndow: Off or Start Time::
System Size: Regeneration Cycle Step #1: Regeneration Cycle Step #2: Regeneration Cycle Step #3: Regeneration Cycle Step #4: Regeneration Cycle Step #5: Timed Auxiliary Relay Output Win	1 Valve / 2 Valves / 3 Valves / 4 Valves:::::::::::
System Size: Regeneration Cycle Step #1: Regeneration Cycle Step #2: Regeneration Cycle Step #3: Regeneration Cycle Step #4: Regeneration Cycle Step #5: Timed Auxiliary Relay Output Win	1 Valve / 2 Valves / 3 Valves / 4 Valves ::::::::::
System Size: Regeneration Cycle Step #1: Regeneration Cycle Step #2: Regeneration Cycle Step #3: Regeneration Cycle Step #4: Regeneration Cycle Step #5: Timed Auxiliary Relay Output Will Chemical Pump Output Auxiliary	1 Valve / 2 Valves / 3 Valves / 4 Valves :
System Size: Regeneration Cycle Step #1: Regeneration Cycle Step #2: Regeneration Cycle Step #3: Regeneration Cycle Step #4: Regeneration Cycle Step #5: Timed Auxiliary Relay Output Will Chemical Pump Output Auxiliary	1 Valve / 2 Valves / 3 Valves / 4 Valves :

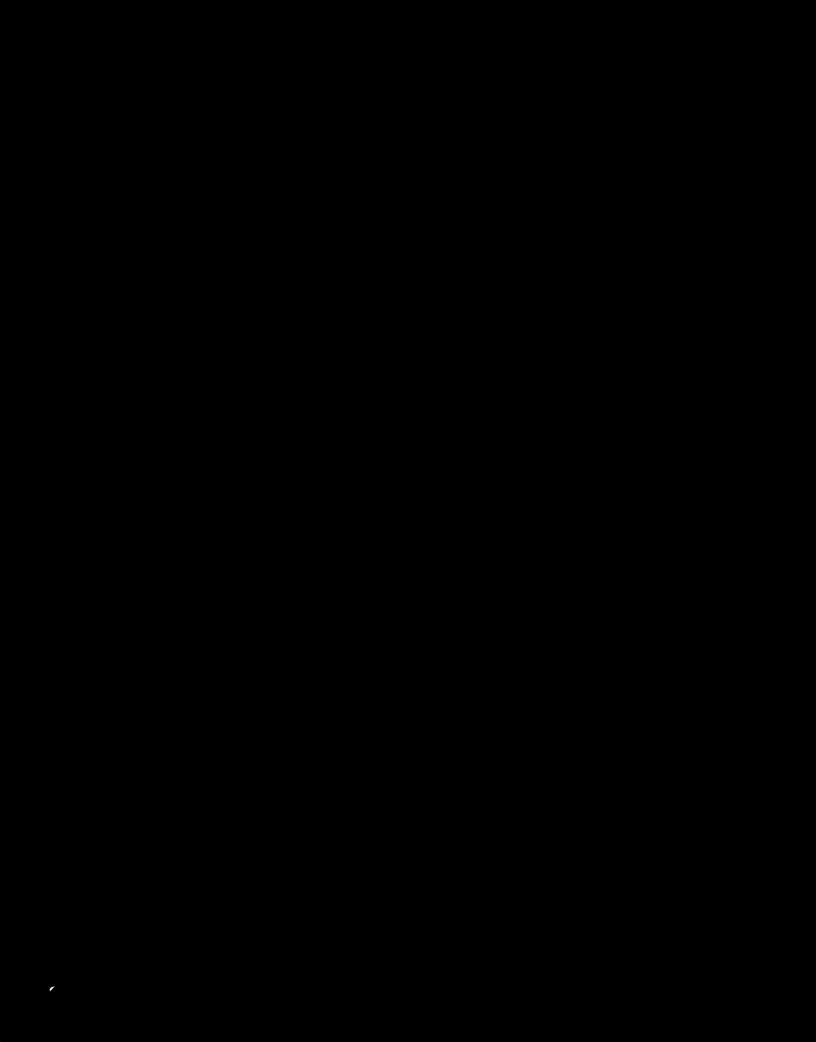
Timer Operation Press and hold the Up or Down button for 2 seconds. Press the Shift button to select the digit you want to modify. Press the Up or Down buttons to adjust the value tton to return o the norm 5 second timeout. When timer is in service or stand by, press the Extra Cycle button for 5 seconds on the main screen. The timer advances to Regeneration Cycle Step #1, and begins programmed time count down. Press the Extra Cycle button once to advance valve to Regeneration Cycle Step #2 (if active). Press the Extra Cycle button once to advance valve to Regeneration Cycle Step #3 (if active). Press the Extra Cycle button once to advance valve to Regeneration Cycle Step #4 (if active). Press the Extra Cycle button once to advance valve to Regeneration Cycle Step #5 (if active). Priess the Extra Cycle button once more to advance the valve back to in service. LAmanually initiated or queued regeneration can be cleared by pressing the Extra Cycle button for less than 5 seconds. A system queued regeneration can only be cleared by stepping through a manual regeneration. If regeneration occurs for any reason prior to the delayed regeneration time, the manual regeneration request shall while in regeneration will cause the upper drive to advance to the next

In the Regeneration Cycle Step display, the timer shows the current regeneration cycle number the valve is on, or has reached, and the time remaining in that step. Once all regeneration steps are complete the timer returns to in Service and resumes normal operation.

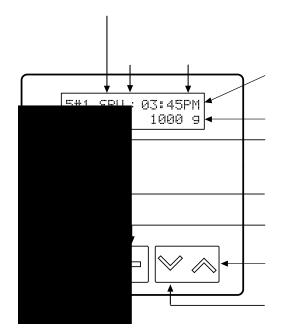




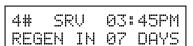
- During normal operation, the Time of Day screen alternates with the error screen (if errors are present).
- As treated water is used, the Volume Remaining display counts down from the calculated system capacity to zero. When this occurs a Regeneration Cycle begins if no other units are in regeneration.



Timer Display Features



Timer Display - Screen Examples





In Service:

System 4 Time Clock

4# SRV* 03:45PM VOLUME 1000 9



In Service:

System 4 Flow Meter Initiated

System 4 Flow Meter Delayed

5#1 SRV* 03:45PM VOLUME 1000 9



In Service:

System 5 Flow Meter Initiated (Lead Unit)

5#3 SRV 03:45PM VOLUME 1000 9



In Service:

System 5 Flow Meter Initiated (Lag Unit #3)

6#1 SRV* 03:45PM SYSVOL 4000 9



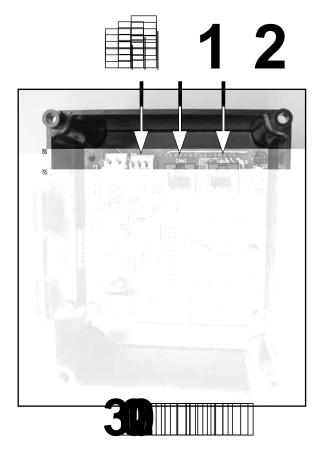
In Service:

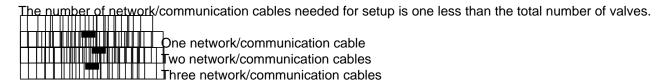
System 6 Flow Meter Initiated (Lead Unit)

Network/Communication Cables & Connections

Use either a CAT3 or CAT5 Network/Communication cable.

- 1. Connect the network/communication cable frst before programming.
- 2. The maximum cable lenth between timers is 100 feet.
- 3. Connect each unit together from one communication port to the next communication port. It does not matter which one goes to the next one.

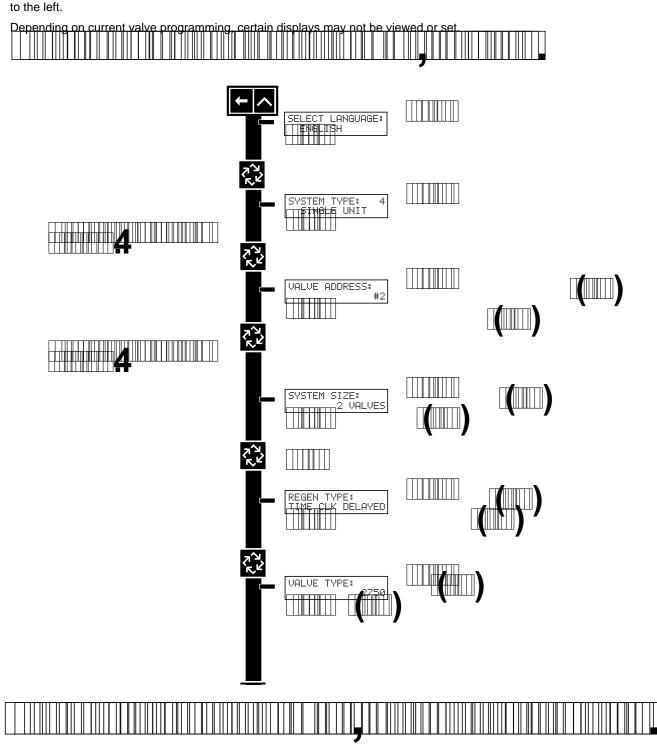


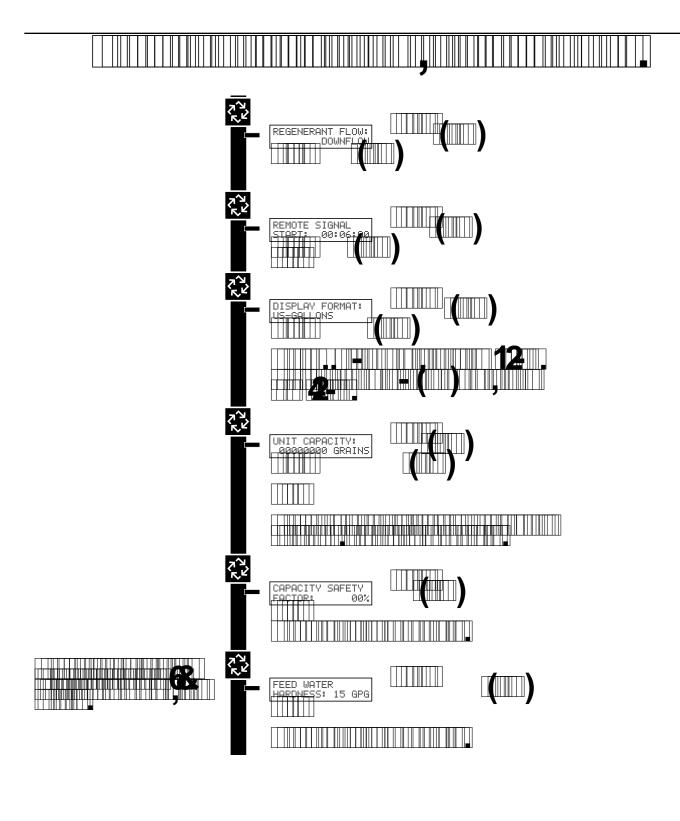




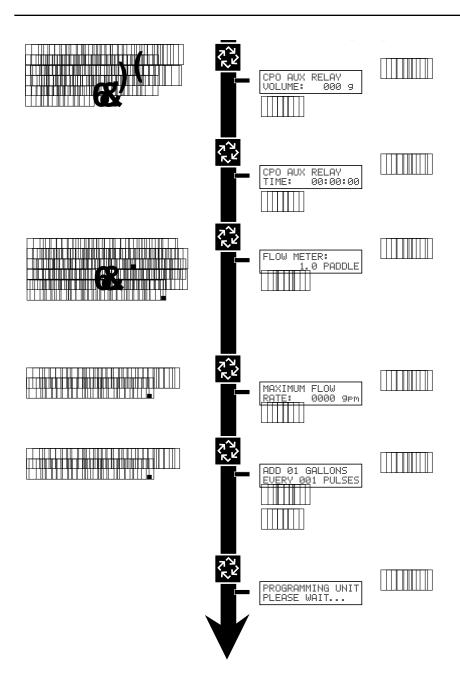
Press and hold the Shift and Up buttons for 5 seconds.

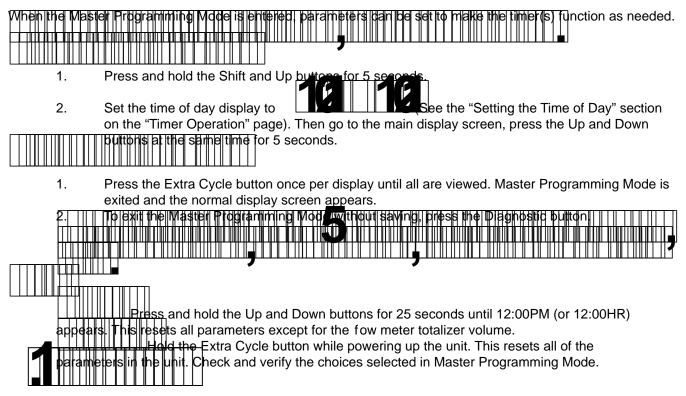
Press the Extra Cycle button once per display until all displays are viewed and Normal Display is resumed. Option setting displays may be changed as required by pressing either the Up or Down button. Use the Shift button to move one space to the left.





 Page 11

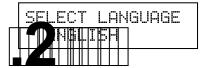




This option selectS the language for programming and display.

Use Up or Down to select language.

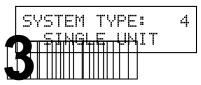
Press the Extra Cycle buttom.



This program type selects the system type (4, 5, 6, 7, or 9).

Use Up or Down buttons to adjust this value.

Press the Extra Cycle button.



This program step selects the valve address (1, 2, 3, or 4) within the network needed for each timer for communication. The #1 is the "master" or "lead" which contains programmed parameters, that will be used by all of the timer(s) in the network to control Regeneration, in Service, or Standby of all the valve(s) in the system.

Use Up or Down buttons to adjust this value.

Press the Extra Cycle button.

VALVE ADDRESS: # 2



This program step is used to set up the number of valves (1, 2, 3, or 4) in the system.

Use Up or Down buttons to adjust this value.

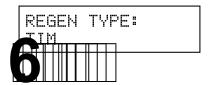
Press the Extra Cycle button.



This program step is used to set up the trigger type.

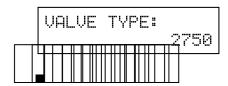
Use Up or Down buttons to adjust this value.

Press the Extra Cycle button.



This program step selects the valve type (2750, 2850, 2900s, 3150, 3900, Stager-Butterfy, or Stager-Notch Cam) Use Up or Down buttons to adjust this value.

Press the Extra Cycle button.



This program step selects the regenerant fow type (Downfow, Upfow, or Upfow Fill First)

Use Up or Down buttons to adjust this value.

Press the Extra Cycle button.

REGENERANT FLOW: DOWN FLOW



This program step selects the remote signal start. Hours, minutes, and seconds can be changed. When Remote Signal Start is active, the main screen will display. The options are either Off or set to the desired time.

Use Up or Down buttons to adjust this value.

Press the Extra Cycle button.

REMOTE SIGNAL START: 00:00:00

5#1 SRV* 05:38PM SIGNAL 00:06:00

Example of setting Remote Signal Start to 6 minutes. The display counts down to 0. If Remote Signal Start is detected for 6 minutes, it will remotely signal start.



This program step is used to set the desired volume display format. This option must be the same on all system units. U.S. will display volumes in gallons and is in 12 hour timekeeping. Metric will display volumes in liters and is in 24 hour timekeeping.

Use Up or Down buttons to adjust this value.

Press the Extra Cycle button.

DISPLAY FORMAT: US-GALLONS



This program selects the individual timer's total capacity of hardness that can be removed. The unit capacity is measured in grains if in U.S. mode and grams CaCO in Metric mode.

U.S. Range: 9,000 to 9,900,000 Grains (Default = 300,000 Grains)

Metric Range: 90.0 to 199,000.0 grams CaCO (Default = 300.0 grams CaCO)

Use the Shift button to select the digit you want to modify.

Use Up or Down buttons to adjust this value.

Press the Extra Cycle button.

UNIT CAPACITY: 300000 GRAINS







This program step is used to adjust the capacity of the system. This is a percentage by which the unit's capacity is

50% (Default = 0%)

Use the Shift button to select the digit you want to modify.

Use Up or Down buttons to adjust this value.

Press the Extra Cycle button.

CAPACITY SAFETY FACTOR: 00%



This program step is used to set the feed water hardness. The system will automatically calculate volume remaining hased on the Unit Capacity, Capacity Safety Factor and Feed Water Hardness entered.

199 gpg (Grains per Gallon)(Default = 15)

Use the Shift button to select the digit you want to modify.

Use Up or Down buttons to adjust this value.

Press the Extra Cycle button.

FEED WATER HARDNESS:015 GPG



his program step sets the maximum amount of time (in days) the unit can be In Service without a Regeneration.

☐ If On," the screen for regeneration time will display.

Use the Shift button to select the digit you want to modify.

Use Up or Down buttons to adjust this value.

Press the Extra Cycle button.

REGENERATION DAY OVERRIDE: OFF

REGENERATION DAY OVERRIDE:01 DAYS





his program step sets time of day for a delayed regeneration to occur, or regeneration day override.

02:00 HR

Use the Shift button to select the digit you want to modify.

Use Up or Down buttons to adjust this value.

Press the Extra Cycle button.



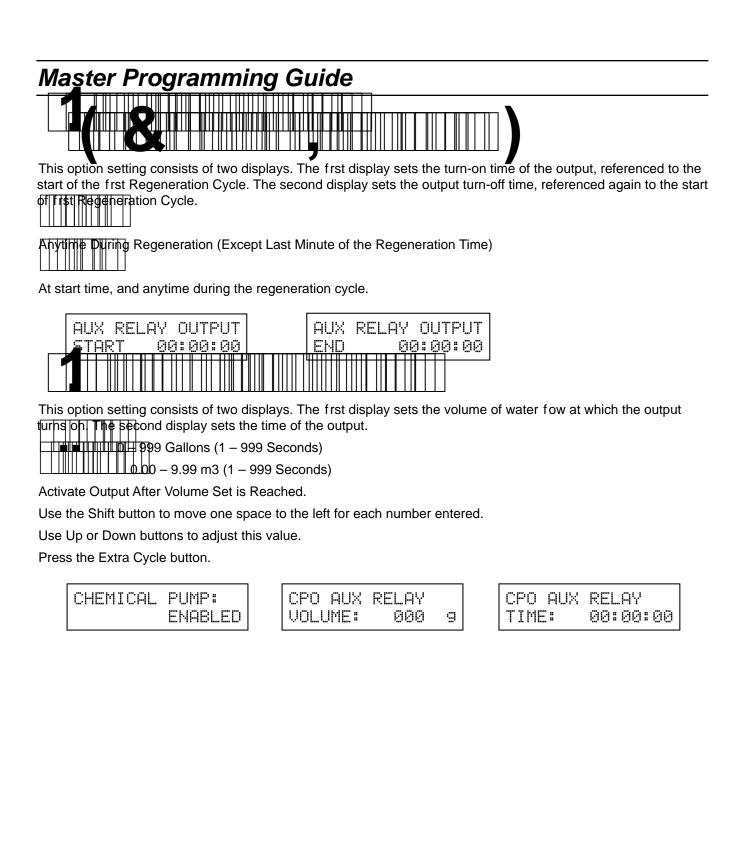
This program step programs the Regeneration Cycle step times 1 through 5. Please refer to the chart below for regenerant fow default cycle steps and times.



The next two displays are part of a series of settings used to program the optional relay output. The frst setting turns the output on/off during Regeneration only. The second turns the output on during Service only, every time a set volume of water used has accumulated.

AUXILIARY RELAY: ENABLED







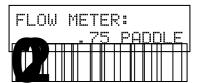


This program step sets the size of the Fleck fow meter.

- 1.0" Paddle (2750 Default)
- 1.5" Paddle (2850/2900 Default)
- 2.0" Paddle (3150 Default)
- 3.0" Paddle (3900 Default)
- 1.0" Turbine
- 1.5" Turbine
- Generic Flow Meter

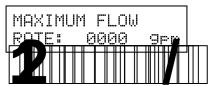
Use Up or Down buttons to adjust this value.

Press the Extra Cycle button.



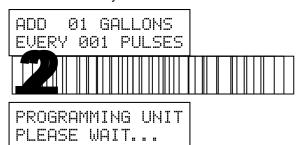
This program step sets maximum fow rate of the generic fow meter.

- 1. Press the Shift button to select the digit you want to modify.
- 2. Press the Up or Down buttons to adjust this value.
- 3. Press the Extra Cycle button.

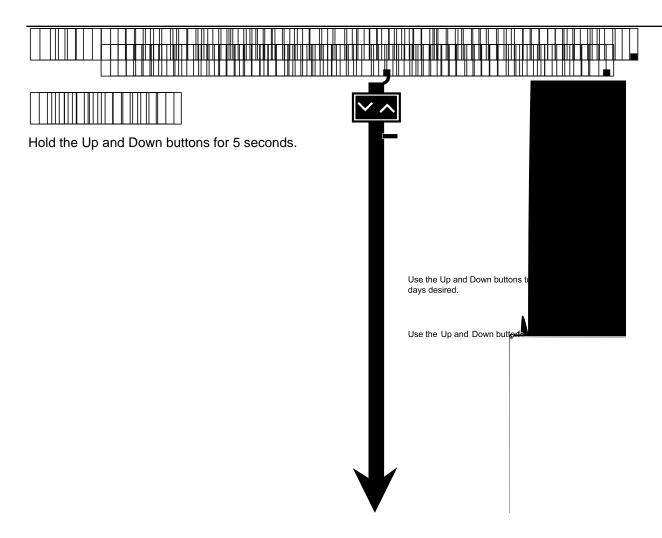


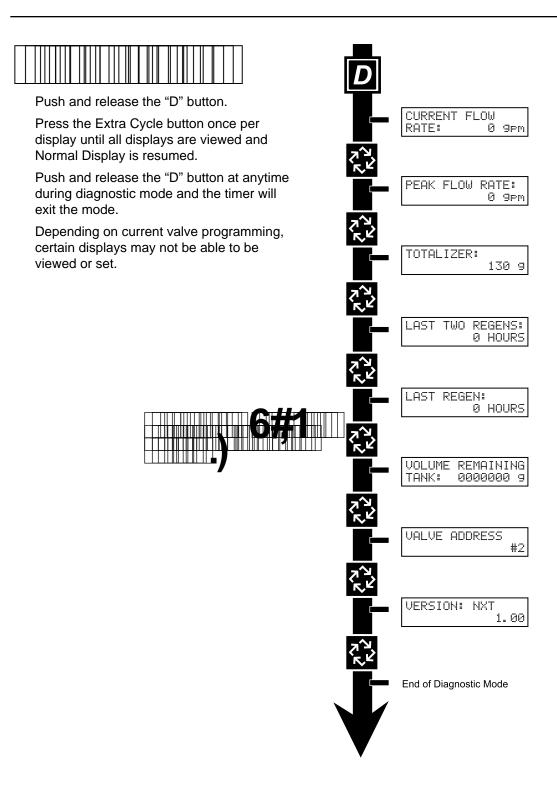
This program step sets the pulses per gallon/liter for generic fow meters.

- 1. Press the Shift button to select the digit you want to modify.
- 2. Press the Up or Down buttons to adjust this value.
- 3. Press the Extra Cycle button.

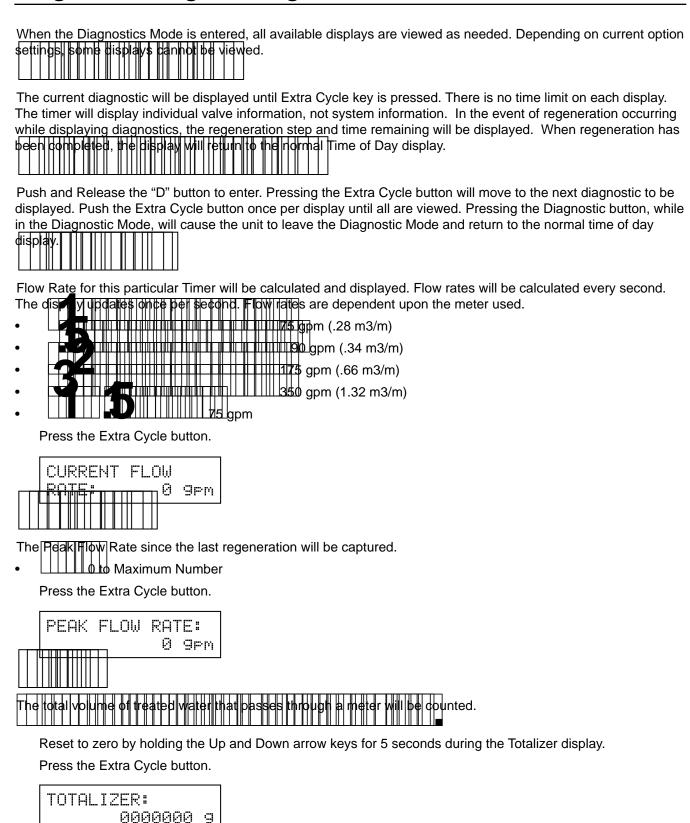








Diagnostic Programming Guide

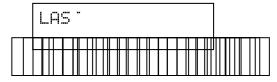


Diagnostic Programming Guide



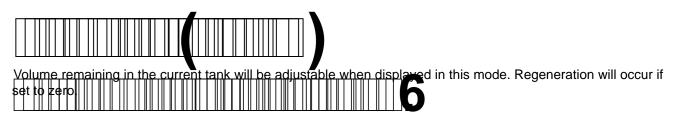
The hours between the last two regenerations will be saved and displayed.

Depress the Extra Cycle button.



The hours since the last regeneration will be saved and displayed.

Depress the Extra Cycle button.



The maximum ranges are the same as the maximum volume calculated on the main screen.

Press the Shift button to select the digit you want to modify.

Use Up or Down buttons is used to adjust this value.

Depress the Extra Cycle button



Volume remaining in the system cannot be edited when displayed in this mode, except for the Lead unit. It can only be viewed on the Lag unit.

Depress the Extra Cycle button

Diagnostic Programming Guide

This diagnostic display is for 2 control valves or more in a system (a single valve will not display).

Depress the Extra Cycle button.

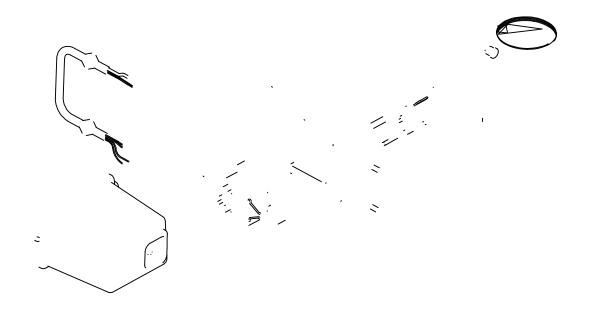


The electronic timer's software program version number will be displayed.

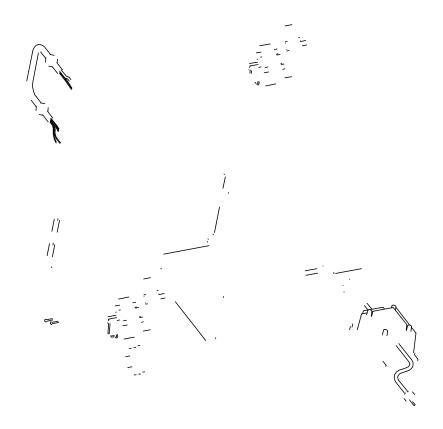
Depress the Extra Cycle button to exit.



N	O	t	e	S
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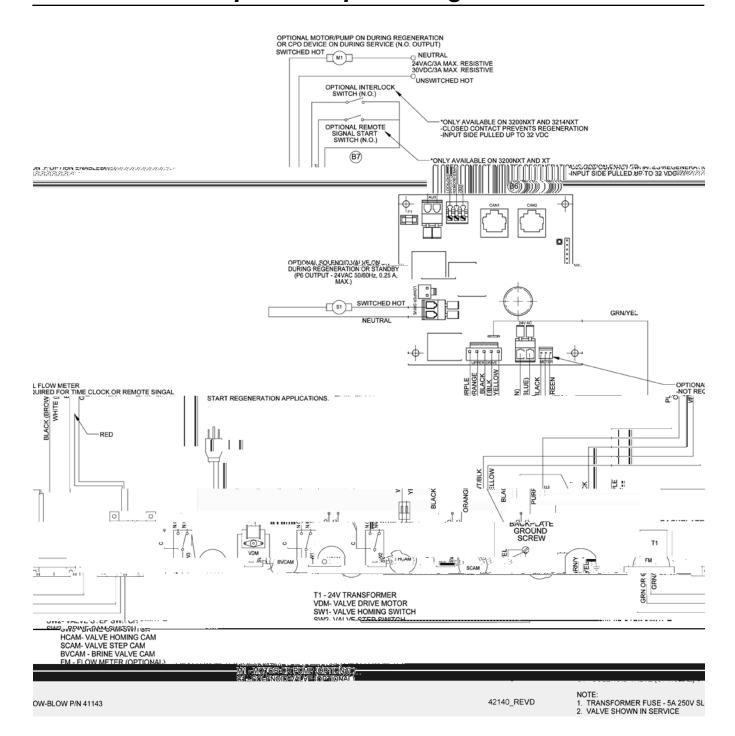


18697-15	backplate, hinged
60219-02 60160-15	cover assy, environmental, black
00100-15	drive cam assy, stf, blue pin, link
	screw, pan hd mach, 4-40 x 1
	insulator, limit switch
	switch, micro
	screw, slot hex, 1/4 - 20 x 1/2
	motor, drive, 24V, 50/60 Hz cam, shut-off valve
	pin, roll, 3/32 x 7/8
	transformer, US, 120V, 24V, 108VA
	transformer, euro, 230V/24V 108VA
	transformer, aust, 230V/24V, 108VA plug, .750 dia, recessed, black
	plug, .140 dia, white
	plug, hole, heyco #2693
	plug, .190 dia, white, heyco #0307
	ftting assy, liquid tight, blk
	switch, micro screw, rd hd, 4-40 x 5/8 type 1
	wire harness, lower drive, w/molded strain relief
	strain relief, fat cord, heyco #30-1
	meter cable assy, 3200NT
19121-08	meter cable assy, NT, 35" w/connector
19121-09 19121-10	meter cable assy, NT, 99.5" w/connector meter cable assy, NT, 303.5" w/connector
14202-01	screw, hex wsh mach, 8-32 x 5/16
	wire harness, upper drive
	plug, 1.20 hole, heyco #2733
60217-02	plug, hole, .125 dia, white cover assy, 2900, lower, black, environmental
00217-02	spacer, indicator
	bearing, connecting rod
	screw, hex hd 5/16 - 18 x 5/8, SS
	ring, retaining screw, hex wsh, 8-32 x 17/64
	backplate, lower
	pin, roll, 2900/3900
	link, piston rod
	bracket, motor, 2900
	cam, drive, 2900 nut, hex, jam, 5/16-18, 18-8-SS
	indicator, service/standby
	motor, drive, 24V, 50/60Hz, SP
	pin, spring, connecting rod
	label, 3200NT, ground nut, jam, 3/4 - 16
	ftting, brine valve
	kit, can communication cable
,,,,,<u>1</u>2466-11 1,,,,, , ,,,,,	

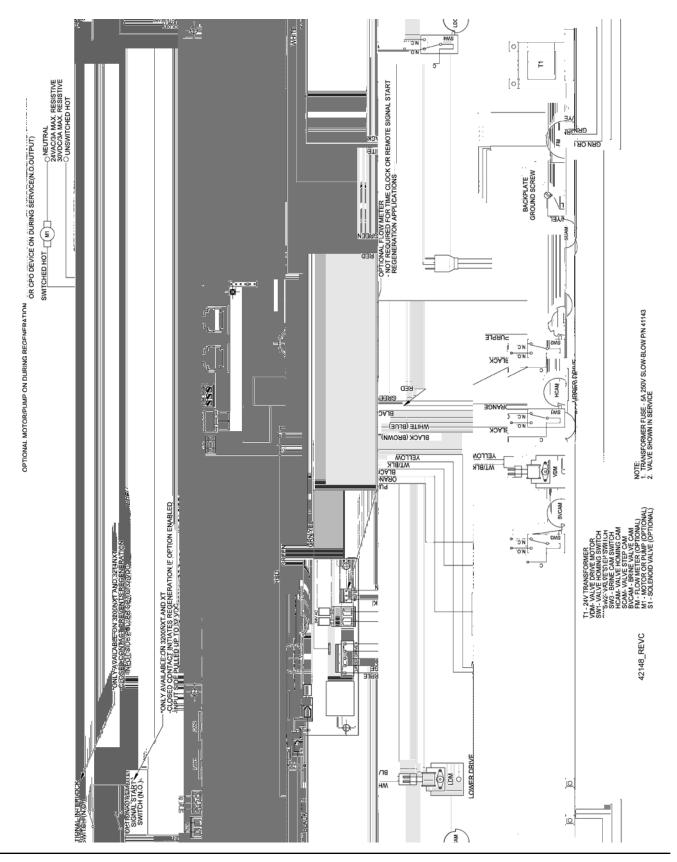


19121-08 19121-09 19121-10 14202-01 60240-02	backplate, 3150/3900 bracket, motor mtg, 3150/3900 motor, drive, 24V, 50/60 hz, sp screw, hex hd, 5/16 - 18 x 5/8, ss nut, hex, jam, 5/16 - 18, 18-8-ss bracket, switch, mounting, 3150/3900 insulator, limit switch switch, micro bracket, brine side screw, phil pan, 40 x 1 1/2 bushin, 3150/3900 screw, hex, wsh hd, 8 x 1/2 cam assy, 3150/3900 screw, slot hex, 1/4 - 20 x 1/2 18-8 ss gear, drive ring, retaining link, drive pin, drive link bearing, drive link clip, 3150/3900 screw, hex wsh, 8-32 x 17/64 nut, hex, 1/4 - 20 ring, retaining washer, ss, 38, 3150/3900 ring, retaining washer, ss, 38, 3150/3900 ring, retaining, bowed plug, .140, white plug, hole, heyco, #2693 plug, .8750 hole, recessed, black screw, ft hd mach, 8-32 x 3/8 ftting assy, liquid tight, blk wire harness, lower drive w/molded strain relief transformer, US, 120V, 24V, 108VA transformer, euro, 230V/24V, 108VA transformer, aust, 230V/24V, 108VA meter cable assy, NT, 35" w/connector meter cable assy, NT, 35" w/connector meter cable assy, NT, 303.5" w/connector meter cable, 3900, lower, env bracket, motor mounting indicator, service/standby, 3900 spacer, indicator bearing, drive link screw, rd hd, 4-40 x 5/8, type 1 cam assy, 3900, lower label, 3200NT, ground plug, .190 dia, white
<u> </u>	kit, can communication cable
<u> </u>	

2750/2850/3150 Input & Output Wiring



2900/3900 Input & Output Wiring





If a communication error is detected, an Error Screen will alternate with the main (time of day) screen every few seconds.

- All units In Service remain in the In Service position.
- All units in Standby go to In Service.
- Any unit in Regeneration when the error occurs completes Regeneration and goes to In Service.
- No units are allowed to start a Regeneration Cycle while the error condition exists, unless they are manually forced into Regeneration.
- When an error is corrected and the error no longer displays (it may take several seconds for all of the units in a system to stop displaying the error message), the system returns to normal operation.

 During the error condition the control continues to monitor the fow meter and update the volume remaining. Once the error condition is corrected all units return to the operating status they were in prior to the error. Regeneration queue is rebuilt according to the normal system operation. Or, if more than one unit has been queued for regeneration, then the queue is rebuilt according to which one communicates first.

A. One or more units have a missing or bad communication cable.	A. Connect the communication cables and/or replace.
B. One or more units has a communication cable plugged into the wrong receptacle.	B. Connect the communication cable as shown in the wiring diagrams.
G. Qne pr mare units is not p owered.	C. Power all units.

During the error condition the control continues to monitor the fow meter and update the remaining capacity. Once the error condition is corrected all units return to the operating status they were in prior to the error and regeneration is queued according to the normal system operation. If reprogramming the unit in the Master Programming Mode clears the error, the volume remaining may be reset to the full unit capacity (i.e. as though it were just regenerated).

- 1. All units in standby go In Service.
- 2. Any unit in regeneration when the error occurs completes regeneration and goes to In Service.
- 3. No units are allowed to start a regeneration cycle while the error condition exists.

When the problem is corrected and the error no longer displays (it may take several seconds for all of the units in a system to stop displaying the error message), the system returns to normal operation.

- Duplicate unit addresses or numbers
- Size of system (ex: if sized for a 4 units, and only have 2 units)

Display format mismatches

Program the units correctly in the Master Programming Mode.

Lill lift these errors are detected, numbers 1 through 3 become true, and the main screen (time of day) will alternate with an error screen.

A. Any or all of two or more units programmed with the same unit number (Matching Address Error)	A. Program the units correctly in the Master Programming Mode	
B. Flashing/blinking display	B. Power outage has occurred	
C. Format Mismatch (Units have both U.S. and Metric Formats)	C. Verify all units have same Format selected (all U.S. or all Metric)	
D. No messages displayed/small black squares appear in display	D. Turn the contrast button on the back of unit until text appears (see "Problems Viewing Display/Changing Contrast of Display" below)	
E. Size Error (Units not correctly numbered/more than one unit has the same number assigned)	E. Check each unit and verify each as the correct number, and that only one unit has that number	
F. Com Error (Communication Error)	F. Check the wiring of the system and verify it is correct and that all are connected	
DETECTED ERROR= E2 RESET UNIT Go through Mas	eter Programming to program the unit.	
NO MESSAGE #1 If "No Message	ommunication cables are connected. #1" ensure it is the lead unit. of gured for the correct system type.	
NO MESSAGE #3 If "No Message	ommunication cables are connected. #3" ensure it is unit #3. Infigured for the correct system type.	
DETECTED ERROR= PROGRAM MISMATCH Ensure the units Lead unit.		
DETECTED ERROR= EXCEED UNIT SIZE There are more	units on the system than the Lead is programmed for.	
DETECTED ERROR= MATCHING ADDRESS The whit is progr	ammed the same # as another unit.	

Notes			
Page 34			

N	otes
IV	ULES

P/N 42599 Rev. D 8/10